

 Pro Rail Services Ltd.	Pro Rail Services Ltd	POL-03 Issue 1
	Quality Policy	

Pro Rail Services Ltd (PRS) are committed to providing the highest possible level of service in satisfying the requirements of our customers in the provision of Railway civil engineering contractor, design, project management and consultancy services in respect of civil engineering contracts, undertaking Principal Contractor duties, labour supply agent for rail and construction, specialist rail plant operations contractor, haulage contractor.

To ensure that we achieve excellence in all our activities we have implemented a formal quality management system, which is based on the principles of BS EN ISO 9001: 2015

PRS objectives which underpin the Quality Management System are to ensure that:

- Senior management provide leadership to enable the objectives of the management systems to be achieved.
- Identifying outside parties that may be affected by our activities.
- Our customers' needs shall be fully understood.
- Appropriate resources are provided in terms of facilities and relevant skills to fulfil customer's needs.
- Commitment to a process of continual quality improvement and set quality improvement objectives which are re-assessed as a minimum annually.
- Progress towards the quality objectives is monitored.
- The Quality Policy and objectives adopted by management are made known to all employees.

This will be the foundation on which we will build continuing improvements in our performance.

This Quality Policy and management system are reviewed and updated as a minimum annually to take account of changing circumstances and customer requirements.

Managing Director

Signed



Date: 04/06/2025